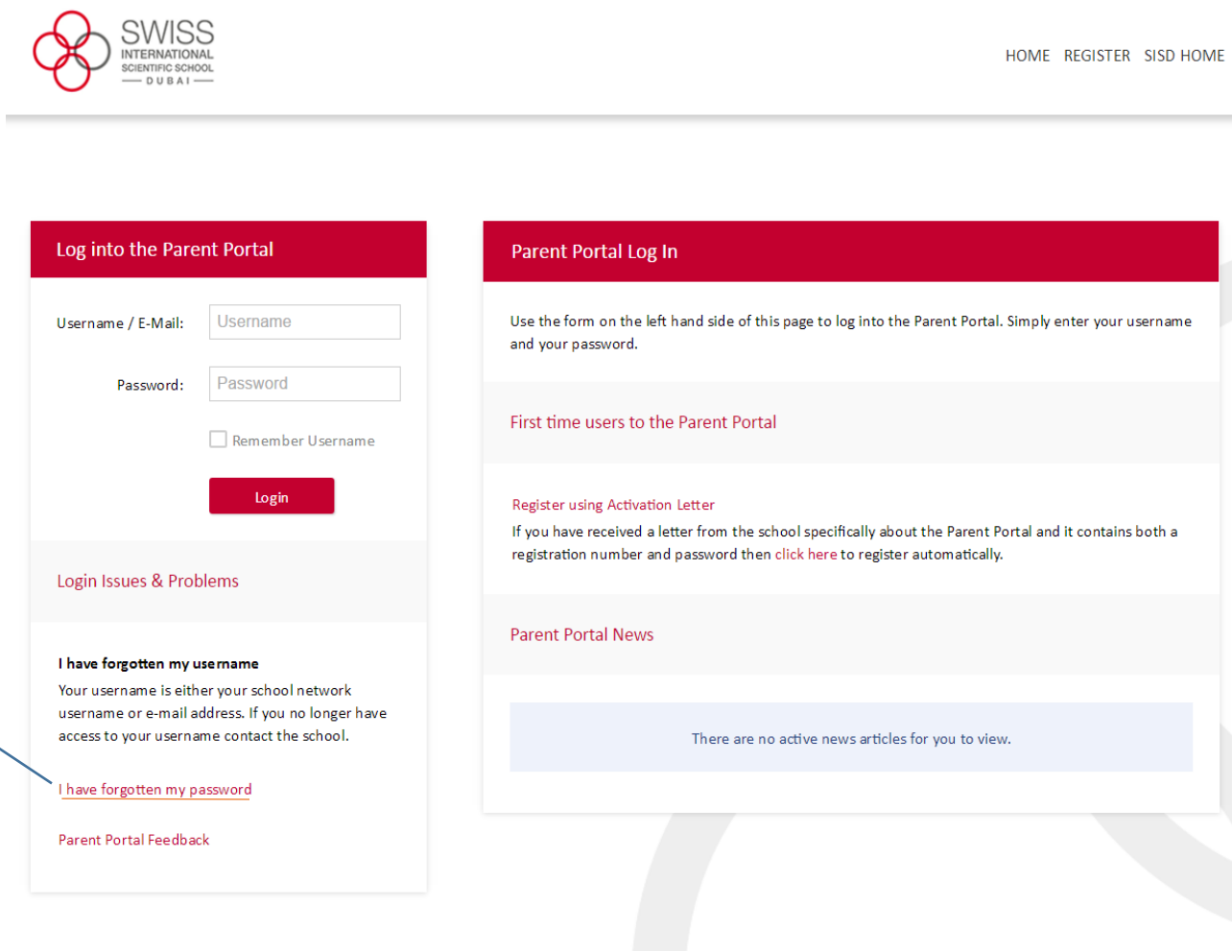# Reset Parent Portal Password Document

If you have forgotten your parent portal password, please follow these simple steps to reset it:

1. Click on the link https://sisd.parents.isams.cloud/

2. Click on I have forgotten my password link on the left bottom.

HOME   REGISTER   SISD HOME

Log into the Parent Portal

Username / E-Mail: [Username]

Password: [Password]

☐ Remember Username

[Login]

Login Issues & Problems

I have forgotten my username
Your username is either your school network username or e-mail address. If you no longer have access to your username contact the school.

2

I have forgotten my password

Parent Portal Feedback

Parent Portal Log In

Use the form on the left hand side of this page to log into the Parent Portal. Simply enter your username and your password.

First time users to the Parent Portal

Register using Activation Letter
If you have received a letter from the school specifically about the Parent Portal and it contains both a registration number and password then click here to register automatically.

Parent Portal News

There are no active news articles for you to view.

3. Simply provide the email address you used when you registered your account.

<mark>If you have forgotten your email address then you will need to contact the school admission department directly.</mark>

An email will be sent to that address giving details on how you can reset your password (*Please check your spam folder in case not received in inbox*).

4. Click on the **Password Rest** link to set your new password.