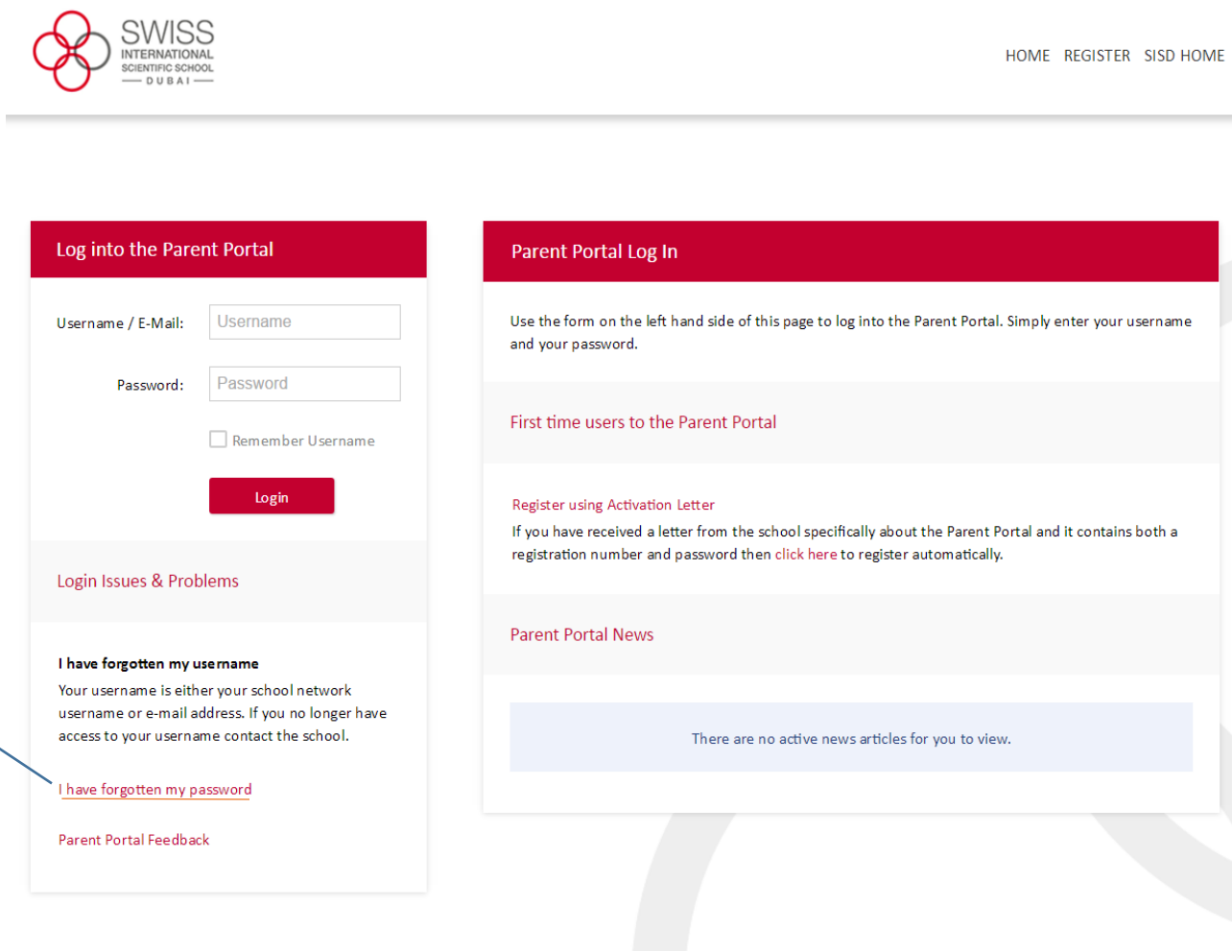


Reset Parent Portal Password Document

If you have forgotten your parent portal password, please follow these simple steps to reset it:

1. Click on the link <https://sisd.parents.isams.cloud/>
2. Click on [I have forgotten my password](#) link on the left bottom.



The screenshot shows the Parent Portal login page. At the top left is the school logo. At the top right are links for HOME, REGISTER, and SISD HOME. The main content area is divided into two columns. The left column has a red header 'Log into the Parent Portal' and contains a login form with fields for 'Username / E-Mail' (containing 'Username') and 'Password' (containing 'Password'), a 'Remember Username' checkbox, and a red 'Login' button. Below the form is a section titled 'Login Issues & Problems' with two links: 'I have forgotten my username' and 'I have forgotten my password'. A red box with the number '2' and a blue arrow points to the 'I have forgotten my password' link. At the bottom of this section is a 'Parent Portal Feedback' link. The right column has a red header 'Parent Portal Log In' and contains a paragraph: 'Use the form on the left hand side of this page to log into the Parent Portal. Simply enter your username and your password.' Below this are sections for 'First time users to the Parent Portal' with a link 'Register using Activation Letter' and a paragraph explaining the registration process, and 'Parent Portal News' with a message: 'There are no active news articles for you to view.'

Reset Parent Portal Password Document

3. Simply provide the email address you used when you registered your account.

If you have forgotten your email address then you will need to contact the school admission department directly.

FORGOTTEN MY PASSWORD

If you have forgotten your password please use the form below to reset it. Simply provide the email address you used when you registered your account. An email will be sent to that address giving details on how you can reset your password.

If you have forgotten your email address then you will need to contact the school directly.

E-Mail Address:

Enter your e-mail address in the textbox above and click 'Reset My Password' below.

* The fields in red are required.

Reset My Password

Reload

3

An email will be sent to that address giving details on how you can reset your password (**Please check your spam folder in case not received in inbox*).

Reset Parent Portal Password Document

- Click on the [Password Rest](#) link to set your new password.

4

Parent Portal - Reset Password Request


Reset My Password
Below is displayed your Account Information used to login to **iSAMS**. On your first login you will be asked to change your Password and set-up a security question.

Email Address: parentemailid@gmail.com

Forename: Parentfirstname

Surname: parentsurname

Password Reset: <https://sisdparents.isams.co.uk/api/login/password/resetpassword/?requestId={55D750D9-82F5-481A-87FA-44767893A040}>



This is an automated e-mail [E/M #12402] and is sent by SISD [noreply@sisd.ae].
If you reply to this e-mail please verify that this or any other address used by the sender is the one to which you wish to reply.

This notification has been created by **iSAMS**. Exchange Received: 04 Apr 17 [12:13]